



**LPC CONSTRUCTION LIMITED**  
**QUALITY POLICY STATEMENT**

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## **QUALITY POLICY STATEMENT**

LPC Construction Limited is a provider of reinstatement, civil engineering and construction work services to the electricity, civil engineering and construction industries.

Our policy is to supply and deliver our services using competent, skilled, experienced, environmental and safety-conscious Team Leaders, Operatives and Employees to the correct client at the correct location and on time, fulfil our contractual obligations, meet Distribution Network Operators (DNOs) requirements, National Joint Utilities Group (NJUG) and Electricity Association Standards, Relevant Regulations and Statutes, and, exceed our Client/Customer Expectations by continually improving our approach and processes.

+ LPC Construction is committed to ensuring compliance with applicable statutory/legal requirements relating to our business activities and with other requirements to which our organisation subscribes.

+ This policy shall be used to provide a framework for establishing and reviewing our objectives. Objectives and targets are set during annual business planning and reviewed regularly (e.g at management reviews, annual objective working parties, supervisors meetings etc).

This policy shall be communicated, understood, implemented and maintained at all levels of LPC Construction Limited. The Technical Director has the responsibility for ensuring this and has the full support of all the Members of the Board of Directors for achieving those responsibilities. In order to promote the adoption and implementation of the policy, all Staff, Team Leaders, Operatives and Employees shall be encouraged to understand and discharge their individual responsibilities to a degree necessary to ensure the effective operation of the Quality Management System. Directors, Managers, Supervisors, Staff, Team Leaders, Operatives and Employees are responsible for ensuring that the quality of their own work meets the appropriate standards.

The Policy shall be communicated to all Managers, Supervisors, Staff, Team Leaders, Operatives and Employees as part of their induction. Copies of the Policy shall also be displayed within the company. The Technical Director shall ensure that everyone within the organisation is conversant with the Quality Policy and Objectives.

This policy shall be reviewed periodically and at least annually by members of the board of directors in order to ensure that it is current, suitable and relevant to the company's business activities.

**Signed:** \_\_\_\_\_

**Position : Technical Director**

**Name: Neil Coates**

**Date: 9<sup>th</sup> September 2009**