



SAFETY, ENVIRONMENTAL & QUALITY OBJECTIVES 2020

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No.	Objective	Target Action	Target
1	To improve safety by minimising the amount of accidents and incidents.	Reduce the amount of accidents, dangerous occurrences and incidents through close monitoring measured using a points system of analysis by 5% year on year. Increase employee awareness through briefings and Safety Alerts.	<4.99
2	To improve safety by avoiding danger from underground services by reducing utility damages.	Reduce the incidence rate of damages and strikes to utilities by 5% year on year by ensuring ongoing training and education.	<0.032
3	To improve safety by minimising road traffic accidents involving vehicles.	Reduce the vehicular accident incidence rate by 5% year on year through transport compliance, training and telematics based monitoring.	<0.012
4	To minimise the impact of Company activity on the environment by reducing the carbon footprint of the Company.	Reduce carbon emission per vehicle rate by 5% year on year through the use of ever more energy efficient vehicles. Reduce fuel used through efficient working, driving technique and better route planning monitored using telematics GPS systems.	<0.84 CO2(T)e
5	To maintain efficiency and customer satisfaction by minimising complaints and notifications from stakeholders.	Reduce stakeholder complaint incidence rate by 5% year on year. Increase employee awareness through briefings and Safety Alerts.	<0.0071
6	To improve efficiency and security in order to reduce business risk by reducing transport and plant thefts and losses.	Reduce the risk of increased business costs and inefficiencies by continuing to limit thefts and losses by such measures as ensuring 100% compliance on fitting of steering locks, slam locks and trackers.	<£2,500
7	To improve safety and minimise the impact of Company activity on the environment through responsible driving.	Reduce the average monthly driver alerts monitored using the fleet alert system by 5% year on year. Alerts are automatically posted from a vehicle in the event of excessive braking, accelerating or cornering.	

Review & Approval Signature

6th January 2020

Review/Approval Date